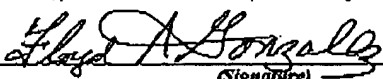
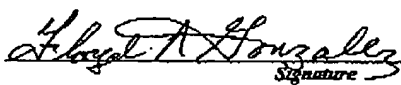


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<b>CERTIFICATE OF TRANSMISSION BY FACSIMILE (37 CFR 1.8)</b> Applicant(s): <b>D. P. Muller</b>		Docket No. <b>POU920010073US1</b>	
Application No. <b>09/870,758</b>	Filing Date <b>05/31/2001</b>	Examiner <b>Susanna M. Mcinecke Diaz</b>	Group Art Unit <b>3623</b>
Invention: <b>AUTOMATED CUSTOMER SURVEY USING THE WEB</b>			
<div style="border: 1px solid black; height: 80px; margin-bottom: 10px;"></div> <div style="border: 1px solid black; height: 15px; width: 100%;"></div>			
<p>I hereby certify that this <u>AMENDMENT AFTER FINAL</u>  <small>(Identify type of correspondence)</small></p> <p>is being facsimile transmitted to the United States Patent and Trademark Office (Fax. No. <u>(571) 273-8300</u> )</p> <p>on <u>03/27/2006</u>  <small>(Date)</small></p> <div style="text-align: right; margin-top: 20px;"> <u>Floyd A. Gonzalez</u>  <small>(Typed or Printed Name of Person Signing Certificate)</small>    <small>(Signature)</small> </div>			
<p><b>Note: Each paper must have its own certificate of mailing.</b></p>			

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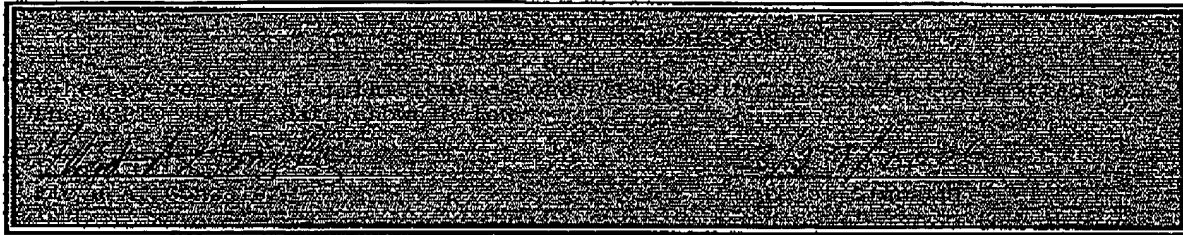
<b>AMENDMENT TRANSMITTAL LETTER (Large Entity)</b>					Docket No. <b>POU920010073US1</b>	
Applicant(s): <b>D. P. Muller</b>						
Application No. <b>09/870,758</b>	Filing Date <b>05/31/2001</b>	Examiner <b>Susanna M Meinecke Diaz</b>	Customer No. <b>33558</b>	Group Art Unit <b>3623</b>	Confirmation No. <b>8811</b>	
Invention: <b>AUTOMATED CUSTOMER SURVEY USING THE WEB</b>						
<b>COMMISSIONER FOR PATENTS:</b>						
Transmitted herewith is an amendment in the above-identified application. The fee has been calculated and is transmitted as shown below.						
<b>CLAIMS AS AMENDED</b>						
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE	
TOTAL CLAIMS	24 -	24 =	0	x \$50.00	\$0.00	
INDEP. CLAIMS	4 -	4 =	0	x \$200.00	\$0.00	
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00	
<b>TOTAL ADDITIONAL FEE FOR THIS AMENDMENT</b>					<b>\$0.00</b>	
<input checked="" type="checkbox"/> No additional fee is required for amendment. <input type="checkbox"/> Please charge Deposit Account No. _____ in the amount of _____ <input type="checkbox"/> A check in the amount of _____ to cover the filing fee is enclosed. <input checked="" type="checkbox"/> The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account 09-0463 <input checked="" type="checkbox"/> Any additional filing fees required under 37 C.F.R. 1.16. <input checked="" type="checkbox"/> Any patent application processing fees under 37 CFR 1.17. <input type="checkbox"/> Payment by credit card. Form PTO-2038.						
<b>WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.</b>						
 Signature			Dated: 03/27/2006			
<b>Floyd A. Gonzalez</b> <b>IBM Corp. Intellectual Property Law</b> <b>2455 South Road - P386</b> <b>Poughkeepsie, NY 12601</b>			I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on _____ (Date) _____ Signature of Person Mailing Correspondence _____ Typed or Printed Name of Person Mailing Correspondence			
CC:						

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IN THE U.S. PATENT & TRADEMARK OFFICE

Applicant: D. P. Muller : Confirmation No. 8811  
Serial No. 09/870,758 : GROUP ART UNIT 3623  
Filed: 05/31/2001 : Examiner: Meinecke Diaz, Susanna M  
Title: AUTOMATED CUSTOMER : 04/27/2006  
SURVEY USING THE WEB : Floyd A. Gonzalez  
: Intellectual Property Law  
: 2455 South Road, P386  
: Poughkeepsie, NY 12601

AMENDMENT AFTER FINAL

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**BEST AVAILABLE COPY**

Sir:

The Final Office Action mailed 01/27/2006 having been received, amend the subject application as follows:

**Amendments to the Specification begin on page 3 of this paper**

POU920010073US1

09/870,758

**Amendments to the Claims** are reflected in the listing of claims which begins on page 4 of this paper.

**Remarks/Arguments** begin on page 12 of this paper.